

#### 互联网教育智能技术及应用 国家工程实验室

















# Empower MOOCs with Al

#### Jie Tang Tsinghua University

The slides can be downloaded at

http://keg.cs.tsinghua.edu.cn/jietang

## Big Data in MOOC









Source CLASS CENTRAL





MOOCs in 2016. Analysis by Class Central

2019/1/23



#### Course Distribution by Subjects



5









Stanford UC San Diego

6



#### Neural Networks for Machine Learning

总览

#### 授课大纲 制作方 评分和审阅

Neural Networks for Machine Learning

Starts 11月 28

助学金仅对无法承担费用的学生提供。 了解更多并申请。 关于此课程:Learn about artificial neural networks and how they're being used for machine learning, as applied to speech and object recognition, image segmentation, modeling language and human motion, etc. We'll emphasize both the basic algorithms and the practical tricks needed to get them to work well.

#### ▼ 更多

**制作方:**多伦多大学



教学方 Departr

教学方: Geoffrey Hinton, Professor Department of Computer Science



#### Deep Learning in Python

Goldsmiths, University of London

via Kadenze ③ 7 weeks long

via DataCamp

Stanford University Machine Learning

via Coursera ③ 5-7 hours a week, 11 weeks long

Machine Learning for Musicians and Artists

University of California, Berkeley CS188.1x: Artificial Intelligence via edX ③ 12 weeks long

Johns Hopkins University

#### Practical Machine Learning

via Coursera ③ 4-9 hours a week, 4 weeks long

Earn A Credential Part of the Data Science Specia...

Google

#### Deep Learning

via Udacity ③ 6 hours a week, 12 weeks long

University of Washington **Machine Learning Foundations: A Case** Study Approach via Coursera 🕑 6 weeks long

Stanford University Introduction to Artificial Intelligence

via Udacity ③ 6 hours a week, 16 weeks long

University of Toronto

#### Neural Networks for Machine Learning

via Coursera ③ 7-9 hours a week, 16 weeks long

XuetangX





#### 广袤世界 在你指尖



#### Launched in 2013



### Some exciting data...



- Every day, there are 10,000+ new students
- An MOOC course can reach 100,000+ students
- >35% of the XuetangX users are using mobile
- traditional->flipped classroom->online degree





## Some exciting data...



- Every day, there are 5,000+ new students
- An MOOC course can reach 100,000+ students
- >35% of the XuetangX users are using mobile
- traditional->flipped classroom->online degree
- "Network+ EDU" (O2O)
  - edX launched 10+ MicroMaster degrees
  - Udacity launched NanoDegree program
  - GIT+Udacity launched the largest online master
  - Tsinghua+XuetangX will launch a MicroMaster soon

#### However...



#### only ~3% certificate rate

- The highest certificate rate is 14.95%
- The lowest is only 0.84%
- Can AI help MOOC and how?

# 科学问题1: MOOC user = Student?



- Who is who? background, where from?
- Why MOOC? motivation? degree?
- What is personalization? preference?

# 科学问题2: MOOC course = University course?









User

Knowledge









### XiaoMU ("小木") —AI driven Learning Assistant

## What is AI? Watson?



College of Computing

# Jill Watson: Our Newest TA

- Creation of Prof. Ashok Goel
- TA for CS 7637: Knowledge-Based Artificial Intelligence
- Based on IBM Watson platform
- Anticipate that Jill will be able to answer 40% of ~10,000 questions posted to online forum



Georgia Tech

Ashok Goel

From the 2015 film, Ex Machina

# What is XiaoMU ("小木")



- Not a Chatbot
  - "Good morning", "did you have the breakfast?"-NO
- Not a teacher/TA
  - "Can you explain the equation for me?" NO
- Instead,"小木" is more like a learning peer
  - Tell you some basic knowledge in her mind
  - Tell you what the other users are thinking/learning
  - Try to understand your intention
  - Teach "小木" what you know





### Acrostic Poem: 小木作诗—by 九歌





在这里提问 培enter(回车键)发送

# XiaoMU (小木)



But most existing systems focus on passively interactions...



# XiaoMU (小木)





### MOOC user







#### **Basic Analysis**





# Observation 1 – Gender Difference



#### Table 4: Regression Analysis for Certificate Rate: All Users

	Model 1		Model 2		
	Non-Science	Science	Non-Science	Science	
	(1)	(2)	(3)	(4)	
Female	0.014***	-0.003	0.002*	0.001	
	(0.002)	(0.002)	(0.001)	(0.002)	
New Post	—	_	0.004***	0.038***	
			(0.001)	(0.008)	
Reply	—	_	0.004**	0.001*	
			(0.002)	(0.001)	
Video	—	_	0.000***	-0.000	
			(0.000)	(0.000)	
Assignment	—	_	0.003***	0.000***	
			(0.000)	(0.000)	
Bachelor	0.014***	0.003*	0.011***	-0.001	
	(0.002)	(0.002)	(0.001)	(0.001)	
Graduate	0.007***	0.004	0.013***	0.001	
	(0.002)	(0.002)	(0.002)	(0.002)	
Effort	-0.072***		-0.072***		
	(0.003)		(0.003)		
Constant	0.286***	0.018***	0.280***	0.006	
	(0.013)	(0.006)	(0.011)	(0.004)	
Obs.	74,480	19,269	74,480	19,269	
$R^2$	0.024	0.001	0.462	0.363	

Model 1: Demographics vs Certificate Model 2: Demographics + Forum activities vs Certificate

- Females are significantly more likely to get the certificate in non-science courses.
- The size of the gender difference decreases significantly after we control for forum activities.

# Observation 2 – Ability v.s. Effort



#### Table 4: Regression Analysis for Certificate Rate: All Users

	Model 1		Model 2		
	Non-Science	Science	Non-Science	Science	
	(1)	(2)	(3)	(4)	
Female	0.014***	-0.003	0.002*	0.001	
	(0.002)	(0.002)	(0.001)	(0.002)	
New Post	—	_	0.004***	0.038***	
			(0.001)	(0.008)	
Reply	—	_	0.004**	0.001*	
			(0.002)	(0.001)	
Video	—	_	0.000***	-0.000	
			(0.000)	(0.000)	
Assignment	—	_	0 003***	0.000***	
_			(0.000)	(0.000)	
Bachelor	0.014***	0.003*	0.011***	-0.001	
	(0.002)	(0.002)	(0.001)	(0.001)	
Graduate	0.007***	0.004	0.013***	0.001	
	(0.002)	(0.002)	(0.002)	(0.002)	
Effort	-0.072***		-0.072***		
	(0.003)		(0.003)		
Constant	0.286***	0.018***	0.280***	0.006	
	(0.013)	(0.006)	(0.011)	(0.004)	
Obs.	74,480	19,269	74,480	19,269	
$R^2$	0.024	0.001	0.462	0.363	

Model 1: Demographics vs Certificate Model 2: Demographics + Forum activities vs Certificate

- Bachelors students are significantly more likely to get the certificate in nonscience courses.
- Graduate students are more likely to get the certificate in science courses.
  After controlling for learning activities, the size of the effect is almost doubled.
- Forum activities are good predictors for getting certificates.

### Forum activity vs. Certificate





Forum activity vs. Certificate — It is more important to be presented in forum, while the intensity matters less.

"近朱者赤" (Homophily) - Certificate probability tripled when one is aware that she has certificate friend(s)



### **Dynamic Factor Graph Model**





[1] Jiezhong Qiu, Jie Tang, Tracy Xiao Liu, Jie Gong, Chenhui Zhang, Qian Zhang, and Yufei Xue. Modeling and Predicting Learning Behavior in MOOCs. **WSDM'16**, pages 93-102.

#### **Certificate Prediction**



Category	Method	AUC	Precision	Recall	F1-score
Science	LRC	92.13	83.33	46.51	59.70
	SVM	92.67	52.17	83.72	64.29
	FM	94.48	61.54	74.42	67.37
	LadFG	95.73	73.91	79.07	76.40
Non-Science	LRC	94.16	76.93	89.20	82.57
	SVM	93.94	76.96	88.60	82.37
	FM	94.87	80.22	86.23	83.07
	LadFG	95.54	79.76	89.01	84.10

• LRC, SVM, and FM are different baseline models

• LadFG is our proposed model

## Predicting more



#### • Dropout

- KDDCUP 2015, 1,000+ teams worldwide
- Demographics
  - Gender, education, etc.
- User interests
  - computer science, mathematics, psychology, etc.





# XiaoMU (小木)



### Knowledge Graph





- How to extract concepts from course scripts?
- How to recognize (prerequisite) relationships between concepts?

[1] Liangming Pan, Chengjiang Li, Juanzi Li, and Jie Tang. Prerequisite Relation Learning for Concepts in MOOCs. ACL'17.

### **Concept Extraction**





application in business intelligence.

Video script

business intelligence

Vector representation Learned via embedding or deep learning





[1] Liangming Pan, Chengjiang Li, Juanzi Li, and Jie Tang. Prerequisite Relation Learning for Concepts in MOOCs. ACL'17.


### Prerequisite Relationship Extraction

- Step 1: First extract important concepts
- Step 2: Use Word2Vec to learn representations of concepts

data mining 0.8 0.2 0.3 ... 0.0 0.0 business intelligence 0.1 0.1 0.2 ... 0.8 0.7 Vector representation Learned via embedding or deep learning

## Prerequisite Relationship Extraction



- Step 1: First extract important concepts
- Step 2: Use Word2Vec to learn representations of concepts
- Step 3: Distance functions
  - Semantic Relatedness
  - Video Reference Distance
  - Sentence Reference Distance
  - Wikipedia Reference Distance
  - Average Position Distance
  - Distributional Asymmetry Distance
  - Complexity Level Distance



#### Result of Prerequisite Relationship



Classifier		M	IL	DSA CAL		4L	
	M	1	10	1	10	1	10
	P	63.2	60.1	60.7	62.3	61.1	61.9
SVM	R	68.5	72.4	69.3	67.5	67.9	68.3
	$F_1$	65.8	65.7	64.7	64.8	64.3	64.9
NB	P	58.0	58.2	62.9	62.6	60.1	60.6
	R	58.1	60.5	62.3	61.8	61.2	62.1
	$F_1$	58.1	59.4	62.6	62.2	60.6	61.3
LR	P	66.8	67.6	63.1	62.0	62.7	63.3
	R	60.8	61.0	64.8	66.8	63.6	64.1
	$F_1$	63.7	64.2	63.9	64.3	61.6	62.9
RF	P	68.1	71.4	69.1	72.7	67.3	70.3
	R	70.0	73.8	68.4	72.3	67.8	71.9
	$F_1$	69.1	72.6	<b>68.7</b>	72.5	67.5	71.1

<sup>•</sup> SVM, NB, LR, and **RF** are different classification models

<sup>•</sup> It seems that with the defined distance functions, RF achieves the best

Table 2: Classification results of the proposed method(%).

#### System Deployed







#### XiaoMU (小木)



#### What we can do?







- Let start with a simple case
  - Course recommendation based on user interest



[1] Xia Jing, Jie Tang, Wenguang Chen, Maosong Sun, and Zhengyang Song. Guess You Like: Course Recommendation in MOOCs. WI'17.

#### **Course Recommendation**



日日 SID 学堂在线 课	程 院校 广场	学堂云 雨课堂 /	App下载 课程	呈、老师、学校	Q 注册   登录
				8	
公司金融学	管理会计学	大学计算机教	程 IC设计-	与方法	托福考试准备:来自考试 举办方的指导
7 天前开课 422人	5 天前开课 3	328人 9个月前开课	14267人 3 个月前升	F课 818人	edX 推荐
O 水力学				贞观之治 四	
水力学	孝亲之礼	陆游词鉴赏	贞观之法	台	IELTS雅思考试备考
9 个月前开课 2349人	9个月前开课 4	499人 8 个月前开课	850人 4 个月前升	F课 214人	edX 推荐



#### Online A/B Test





Top-k recommendation accuracy (MRR) Comparison methods:

HCACR – Hybrid Content-Aware Course Recommendation CACR – Content-Aware Course Recommendation IBCF – Item-Based Collaborative Filtering UBCF – User-Based Collaborative Filtering



Online Click-through Rate Comparison methods: HCACR – Our method Manual strategy



- Let start the simplest case
   Course recommendation based on user interest
- What can we else?
  - Interaction when watching video?

#### Smart Jump —Automated suggestion for video navigation



#### Average Jump









#### *S* × 8,000,000 *users* = 1.3 *years*

#### **Observations – Course Related**





Science courses contain much more frequent jump-backs than non-science courses.

(e-2)

per

0.0 N

Users in non-science courses jump back earlier than users in science courses.

Users in science courses are likely to rewind farther than users in non-science courses.



# Video Segmentation



•  $R_{n_s}$ : rate of non-empty segments (contains at least one start position or end position of some complete-jumps).



[1] Han Zhang, Maosong Sun, Xiaochen Wang, Zhengyang Song, Jie Tang, and Jimeng Sun. Smart Jump: Automated Navigation Suggestion for Videos in MOOCs. **WWW'17**, pages 331-339.

#### **Prediction Results**



Course	Model	AUC	P@1	P@3	P@5
	LRC	72.46	35.95	65.54	80.13
Science	SVM	71.92	35.45	66.15	81.99
	FM	74.02	37.61	76.04	89.59
	LRC	72.59	69.23	73.23	89.32
Non-science	SVM	73.52	68.39	76.64	91.30
	FM	73.57	67.56	88.43	96.05

• LRC, SVM, and FM are different models

• FM is defined as follows

$$\hat{y}(\mathbf{x}_{i}) = w_{0} + \sum_{j=1}^{d} w_{j} x_{i,j} + \sum_{j=1}^{d-1} \sum_{j'=j+1}^{d} x_{i,j} x_{i,j'} \langle \mathbf{p}_{j}, \mathbf{p}_{j'} \rangle$$

#### More



- Let start the simplest case
  - Course recommendation based on user interest
- What can we else?
  - Interaction when watching video?
  - What kind of questions did the users ask?



#### **Question Answering**





#### **Category Distribution**



#### **Question Classification**



- #Training (March 2017 August 2017): 2162
- #Test (September 2017): 499
   Precision: 0.77, Recall: 0.78

#### **Answer Selection**



- Queries in PLATFORM category: 538
- Q-A pairs in Candidate Set: 77

	MRR	Hit @ 1	Hit @ 3	Hit @5
ES (TF-IDF)	0.617	0.558	0.698	0.748
Word2vec + WMD	0.695	0.602	0.745	0.817
Word2vec + Cosine	0.653	0.577	0.685	0.726
1.0*WMD+1.5*ES	0.728	0.640	0.781	0.845

#### More



- Let start the simplest case
  - Course recommendation based on user interest
- What can we else?
  - Interaction when watching video?
  - What kind of questions did the users ask?
  - Interaction->intervention

#### XiaoMU would like to ask you



Question: What are the shortcomings of Raven Progressive Test? (3 users thumbs up)





#### Bandit Learning with Implicit Feedback

[1] Yi Qi, Qingyun Wu, Hongning Wang, Jie Tang, and Maosong Sun. Bandit Learning with Implicit Feedback. NIPS'18.

### Bandit (Online) Learning



An online learning framework: contextual bandit

- Click/Buy etc. as reward, features of content/user/etc. as context.
- Adaptively and sequentially learning
- Successfully deployed for recommender system and ad displaying.

The problem is about the definition of rewards

- Is non-click indicates negative impression?
- Examination hypothesis:
  - Click occurs if and only if examination happens
  - Implication: no-click DOES NOT necessarily mean negative feedback

#### Model



Classical bandit model with linear reward:

$$\mathbf{E}[r_{t,a}|\mathbf{x}_{t,a}] = \mathbf{x}_{t,a}^{\top} \boldsymbol{\theta}_a^*.$$

- Reward is 1 if clicked, 0 if non-clicked.
  - Inevitably linear regret.
- Our model: E-C bandit (Examination-click bandit)

$$\mathbb{P}(C_t = 1 | E_t = 0, \mathbf{x}_{C,t}) = 0$$
$$\mathbb{P}(C_t = 1 | E_t = 1, \mathbf{x}_{C,t}) = \rho(\mathbf{x}_{C,t}^\mathsf{T} \boldsymbol{\theta}_C^*)$$
$$\mathbb{P}(E_t = 1 | \mathbf{x}_{E,t}) = \rho(\mathbf{x}_{E,t}^\mathsf{T} \boldsymbol{\theta}_E^*)$$

Thus:

$$\mathbb{E}[C_t | \mathbf{x}_t] = \rho(\mathbf{x}_{C,t}^\mathsf{T} \boldsymbol{\theta}_C^*) \rho(\mathbf{x}_{E,t}^\mathsf{T} \boldsymbol{\theta}_E^*).$$

The common goal: regret minimization

BayesRegret
$$(T, \pi) = \sum_{t=1}^{T} \mathbb{E} \Big[ \max_{a \in \mathcal{A}_t} f_{\theta^*}(\mathbf{x}^a) - f_{\theta^*}(\mathbf{x}^{a_t}) \Big]$$

#### Evaluation – Empirical data





### Figure 4: Performance comparison on MOOC videos' data



#### **History of Neural Networks**







#### 认知思考: AI Trend



• From perceptron to cognition





Stochastic vs Deterministic Uncertainty!

### Data $\implies$ knowledge $\implies$ Cognition (





process data automatically

Allow computers to process data autonomously

### 技术思考: Machine Learning





#### 数据思考: MoocData.org



#### • 821 Teams

2015-05-01

**KDD Cup 2015** 

If you have any ques

support@kddcup201

Update, August 4 :

Here is the Schedule

KDD Cup 2015 Workshop Sci

9:00 - 9:30 Opening: Informa

9:30 – 10:30 Invited Talk: Jac 10:30 – 11:00 Coffee Break

11:00 - 11:25 10th Prize: Ikki

MOOCs Dropout Prediction.

11:25 - 11:50 9th Prize: Chih

Prediction.

#### 🗘 MoocData

data - Publications Challenges - About

Name	Size	Keywords	Download link	Reference
Xiaomu Questioning	237.7 MB	Bandit Learning, Implicit Feedback	data	NeurIPS'18

Final Submissions

2015-07-12

命 Home > Competitions >

Information	
Introduction	
Rules	
Data	
Evaluation	
Timeline	
Prizes	
Organizers	
Rank	
Discussion Board	
Submission	
Make a submission	
Make a final submission	

#### Xiaomu Questioning

#### Data Description:

Xiaomu Questioning is an innovative feature which actively and adaptively displays banner containing questions in lecture videos, aiming at improving learners' engagement.
Learner is allowed to click on the displayed banner so as to see answer to the question.
Random selection strategy on positions and questions are used and the data of displayed question/clicks/feature/candidate items are collected.
The data is in .pkl form and must be deserialized by the package "pickle" of python3.
Example code:
> data = pickle.load(open("rawData.pkl", 'rb'))
The data is collected from Xiaomu Questioning, consisting of 7 columns.

and Sin-Ya Peng A Linear Eng The description of each column:

1st column: vidx - integer, the ID of video;

2nd column: aid - integer, the ID of recommended question;

3rd column: reward - integer, the observed feedback(1 for click, 0 for non-click)

4th column: candidate list of arms - list of integer, the available candidates at this decision point;

5th column: feature of relevance - two dimensional numpy array, each row representing the corresponding arm in the candidate list; 6th column: feature of examination - two dimensional numpy array, each row representing the corresponding arm in the candidate list; 7th column: position of the recommended arm - integer;





- 2014年,教育部在清华成立在线教育研究中心
  - 计算机系
  - 交叉信息研究院
  - -教育研究院
  - 心理系、社会学系
  - 学堂在线
- 主任: 袁驷(原副校长)



• 专注计算与教育的交叉融合研究
## **Representative Publications**



- Yi Qi, Qingyun Wu, Hongning Wang, Jie Tang, and Maosong Sun. Bandit Learning with Implicit Feedback. NIPS'18.
- Jiezhong Qiu, Jian Tang, Hao Ma, Yuxiao Dong, Kuansan Wang, and Jie Tang. DeepInf: Modeling Influence Locality in Large Social Networks. In KDD'18.
- Yutao Zhang, Fanjin Zhang, Peiran Yao, and Jie Tang. Name Disambiguation in AMiner: Clustering, Maintenance, and Human in the Loop. In KDD'18.
- Golnoosh Farnadi, Jie Tang, Martine De Cock, and Marie-Francine Moens. User Profiling through Deep Multimodal Fusion. In WSDM'18.
- Jiezhong Qiu, Yuxiao Dong, Hao Ma, Jian Li, Kuansan Wang, and Jie Tang. Network Embedding as Matrix Factorization: Unifying DeepWalk, LINE, PTE, and node2vec. In WSDM'18.
- Yutao Zhang, Robert Chen, Jie Tang, Jimeng Sun, and Walter Stewart. LEAP: Learning to Prescribe Effective and Safe Treatment Combinations for Multimorbidity. In KDD'17, pages 1315-1324.
- Jie Tang, A.C.M. Fong, Bo Wang, and Jing Zhang. A Unified Probabilistic Framework for Name Disambiguation in Digital Library. IEEE Transaction on Knowledge and Data Engineering (TKDE), 2012, Volume 24, Issue 6, Pages 975-987.
- Jie Tang, Tiancheng Lou, Jon Kleinberg, and Sen Wu. Transfer Learning to Infer Social Ties across Heterogeneous Networks. ACM Transactions on Information Systems (TOIS), 2016, Volume 34, Issue 2, Article No. 7.
- Jie Tang, Jing Zhang, Limin Yao, Juanzi Li, Li Zhang, and Zhong Su. ArnetMiner: Extraction and Mining of Academic Social Networks. In KDD'08, pages 990-998.
- Jie Tang, Jimeng Sun, Chi Wang, and Zi Yang. Social Influence Analysis in Large-scale Networks. In KDD'09, pages 807-816.
- Chi Wang, Jiawei Han, Yuntao Jia, Jie Tang, Duo Zhang, Yintao Yu, and Jingyi Guo. Mining Advisor-Advisee Relationships from Research Publication Networks. In KDD'10, pages 203-212.
- Chenhao Tan, Lillian Lee, Jie Tang, Long Jiang, Ming Zhou, and Ping Li. User-level sentiment analysis incorporating social networks. In KDD'11, pages 1397-1405.
- Jie Tang, Sen Wu, Jimeng Sun, and Hang Su. Cross-domain Collaboration Recommendation. In KDD'12, pages 1285-1293. (Full Presentation & Best Poster Award)
- Jie Tang, Sen Wu, and Jimeng Sun. Confluence: Conformity Influence in Large Social Networks. In KDD'13, pages 347-355.
- Yuxiao Dong, Yang Yang, Jie Tang, Yang Yang, and Nitesh V. Chawla. Inferring User Demographics and Social Strategies in Mobile Social Networks. In KDD'14, pages 15-24.



## Thank you!

Collaborators: Jian Guan, Xiuli Li, Fenghua Nie (XuetangX)

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Wendy Hall (Southampton)

Maosong Sun, Tracy Liu, Juanzi Li (THU)

Xia Jing, Zhenhuan Chen, Liangmin Pan, Jiezhong Qiu, Han Zhang, Zhengyang Song, Xiaochen Wang, Chaoyang Li, Yi Qi (**THU**)

Jie Tang, KEG, Tsinghua U, **Download all data & Codes,** 

http://keg.cs.tsinghua.edu.cn/jietang http://arnetminer.org/data http://arnetminer.org/data-sna





扫描二维码 关注公众号

## THANKS